


# SREE NARAYANA GURU COLLEGE OF COMMERCE

## Action Taken Report on Feedback (2020-21)

The feedback from students, faculties, employers, parents and alumni with the objective to know about the opinion about the contents of the syllabus. The College is affiliated to University of Mumbai and the courses are introduced by University. The University revises the syllabus with the help of BOS members and then conduct the workshops of all the faculties to take the opinion on the revision of the syllabus. Our faculties attend the workshop and share their opinion on the same. The collected feedback has been analysed and the following actions have been taken.

Stakeholders	Feedback	Action Taken
Students	<ul style="list-style-type: none"><li>• Short term courses</li><li>• Missing of lectures due to poor network connectivity.</li><li>• More number of books for library</li></ul>	<ul style="list-style-type: none"><li>• 10 Certificate Courses have been introduced of 30 and more hours.</li><li>• Faculties started recording of the lectures and sharing it with the students.</li><li>• More number of books have been purchased for library. For book bank schemes more number of students have been sanctioned.</li></ul>
Faculties	<ul style="list-style-type: none"><li>• Employable courses should be introduced.</li></ul>	<ul style="list-style-type: none"><li>• Certificate courses on soft skill learning, appearing for competitive exams, leadership qualities etc. have been introduced.</li></ul>
Employers	<ul style="list-style-type: none"><li>• Practical learning courses</li></ul>	<ul style="list-style-type: none"><li>• In Association with TISS (Tata Institute of Social Sciences) 5 courses have been introduced for practical learning.</li></ul>
Parents	<ul style="list-style-type: none"><li>• Job Oriented Courses</li></ul>	<ul style="list-style-type: none"><li>• Technoserve have conducted 100 hours training for the employment skills and also organized placement drive.</li></ul>
Alumni	<ul style="list-style-type: none"><li>• Practical courses.</li></ul>	<ul style="list-style-type: none"><li>• In the process of start of certificate courses in association with Pinnacle Institute for Computer related courses.</li></ul>

  
Mrs. Naveena Suresh  
Chairperson, Feedback Committee

