

SREE NARAYANA GURU COLLEGE OF COMMERCE

STUDENTS' SATISFACTION SURVEY (SSS) 2020-21

Program	B.Com.	B.M.S.	B.A.F	B.B.I.	B.A.M.M.C	B.Sc.I.T	B.F.M.	M.Com.	Total
No. of Respondents	415	213	171	63	27	71	23	65	1048

Programs:

B.Com. Bachelor of Commerce (Aided)

B.M.S. B.Com. (Management Studies)

B.A.F. B.Com. (Accounting & Finance)

B.A.M.M.C. Multimedia and Mass Commun.

B.Sc.I.T. B.Sc. (Information Technology)

B.F.M. B.Com. (Financial Management)

M.Com. Masters of Commerce (Accountancy, Business Management and Banking & Finance)

Over all Feedback Output	
In Percentage (Average)	84.76%
Grading out of 4 (Average)	3.39 out of 4

The SSS was done through google form. The collected data of feedback was analysed, the details of the same are given below.

Attribute	Number of responses for the attribute						Responses Converted into allotted points						In Percentage	In points (Max. 4)
	Points 5	Points 4	Points 3	Points 2	Points 1	Total								
1. How much of the syllabus was covered in the class?	673	250	90	25	10	1048	3365	1000	270	50	10	4695	89.60	3.58
2. How well did the teachers prepare for class?	374	616	31	17	10	1048	1870	2464	93	34	10	4471	85.32	3.41
3. How well the teachers were able to communicate?	673	221	129	19	6	1048	3365	884	387	38	6	4680	89.31	3.57
The teacher's approach to teaching can best be described as	432	389	192	30	5	1048	2160	1556	576	60	5	4357	83.15	3.33
Fairness of the internal evaluation process by the teachers.	633	316	79	10	10	1048	3165	1264	237	20	10	4696	89.62	3.58
Was your performance in assignments discussed with you?	495	313	138	71	31	1048	2475	1252	414	142	31	4314	82.33	3.29
The institute takes active interest in promoting internship, student	440	257	244	58	49	1048	2200	1028	732	116	49	4125	78.72	3.15

exchange, field visit opportunities for students.														
The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	257	571	150	40	30	1048	1285	2284	450	80	30	4129	78.80	3.15
The institution provides multiple opportunities to learn and grow.	362	535	123	17	11	1048	1810	2140	369	34	11	4364	83.28	3.33
Teachers inform you about your expected competencies, course outcomes and programme outcomes.	570	318	105	38	17	1048	2850	1272	315	76	17	4530	86.45	3.46
Your mentor does a necessary follow-up with an assigned task to you.	547	363	95	44	-1	1048	2735	1452	285	88	-1	4559	87.00	3.48
The teachers illustrate the concepts through examples and applications.	660	269	88	24	7	1048	3300	1076	264	48	7	4695	89.60	3.58

The teachers identify your strengths and encourage you with providing right level of challenges	557	328	98	45	20	1048	2785	1312	294	90	20	4501	85.90	3.44
Teachers are able to identify your weaknesses and help you to overcome them.	585	274	100	48	41	1048	2925	1096	300	96	41	4458	85.08	3.40
The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.	368	532	111	24	13	1048	1840	2128	333	48	13	4362	83.24	3.33
The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing	453	427	89	61	18	1048	2265	1708	267	122	18	4380	83.59	3.34

learning experiences														
Teachers encourage you to participate in extracurricular activities	450	475	87	24	12	1048	2250	1900	261	48	12	4471	85.32	3.41
Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.	478	404	91	59	16	1048	2390	1616	273	118	16	4413	84.22	3.37
What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.	373	412	171	53	39	1048	1865	1648	513	106	39	4171	79.60	3.18
The overall quality of teaching-learning process in your institute is very good.	427	494	102	17	8	1048	2135	1976	306	34	8	4459	85.10	3.40
Total												1695.23	67.81	
Average												84.76%	3.39	